SOUTH STAFFORDSHIRE LOCAL MEDICAL COMMITTEE

'Suite 5b' Anson Court, Horninglow Street, Burton on Trent, Staffs DE14 1NG Tel: 01283 534384 Fax: 01283 562824

Email: enquiry@sslmc.co.uk
Website: www.sslmc.co.uk

Template letter to area team regarding delay to information request or payment
Dear
We are writing to inform you that we have been attempting to
 obtain information regarding (provide details) chase payments for (provide details)
We have contacted your department since: (details) and have yet to receive a response.
You will be aware that GP practices are under unprecedented workload pressures. It is not acceptable that practices should incur such delays in receiving responses to such requests, and for busy staff to be diverted into the bureaucracy and workload of chasing this up, rather than providing their core services for patients.
Please can we receive a response to our request by
We have copied the Local Medical Committee to assist us if the information is not forthcoming.
Yours sincerely
cc: LMC

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Chairman: Dr Vijay Singh Secretary: Dr David Dickson Treasurer: Dr Tilo Scheel